

Field Safety Notice

1st July 2016

MMR Regulator S2+: potential mechanical failure of the bonnet.

Dear customer,

GCE has initiated a voluntary Field Safety Corrective Action for the above listed products.

Problem description:

GCE has identified a potential problem with one batch of bonnets used in the MMR Regulator S2+ for the products shown in the above List of products. There can be a potential failure situation with mechanical damage/disintegration of the bonnet during use. (as shown in the picture below):



Following a risk assessment GCE has evaluated this as a major risk for the user, due to this conclusion GCE has decided to implement the following Field Safety Corrective Actions:

- Distribution of the Field Safety Notice for attention of Gas Companies, Distributors, Sales Personnel and Users of MMR Regulator S2+ products.
- Instruction for corrective action – see below for advice on the recommended action to be taken by the Gas companies, Distributors and Users of MMR Regulator S2+ products.

Details of devices:

MMR Regulator S2+ type 325396786, 325396787 and 316638:

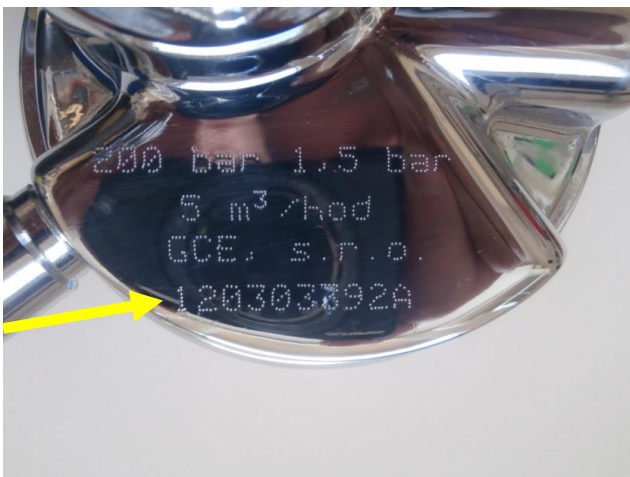
List of products affected, with serial numbers, batch numbers and order numbers:

Type	Description of product	GCE Batch No.	Qty (pcs)	Serial No from - up to:	Orders No.
325396786	MMR Reg S2+ OXY MM2351	8513755	36	150504668 - 150504703	1120052181, 1120052243, 1120052249, 1120052202, 1124135262, 1124135286, 1120052256, 1124135472, 1124135386
325396787	MMR Reg S2+ AIR MM2352	8514185	11	150504704 - 150504714	1120052073, 1120052181, 1120052243
316638	MMR Reg S2+ AIR	8521895	11	150504715 - 150504725	1120052249
325396787	MMR Reg S2+ AIR MM2352	8521988	24	150504751 - 150504774	1120052202, 1120052256, 1120052249, 1124135262, 1124135472, 1124135386, 1124135537

GCE Order no.	GCE ITEM No	AGA Order number	AGA item number	End Customer	Country
1120052073	325396786	4501490092	302413	AGA AB Johan Axelsson, Lidingö	Sweden
1120052073	325396787	4501490092	308260	AGA AB Johan Axelsson, Lidingö	Sweden
1120052181	325396786	4501493848	302413	Kristiansund Sykehjem	Norway
1120052181	325396787	4501493848	308260	Kristiansund Sykehjem	Norway
1120052202	325396786	4501494581	302413	Imtech VS Teknik AB, Eköping	Sweden
1120052202	325396787	4501494581	308260	Imtech VS Teknik AB, Eköping	Sweden
1120052243	325396786	4501496555	302413	Haukeland Sykehus/Sengbygge SÖR	Norway
1120052243	325396787	4501496555	308260	Haukeland Sykehus/Sengbygge SÖR	Norway
1120052249	325396786	44654	302413	KYS SERVICIA, Kuopio	Finland
1120052249	325396787	44654	308260	KYS SERVICIA, Kuopio	Finland
1120052249	316638	44654	316638	KYS SERVICIA, Kuopio	Finland
1120052256	325396786	4501497131	302413	APPLY TB A/S, Haugesund	Norway
1120052256	325396787	4501497131	308260	APPLY TB A/S, Haugesund	Norway
1124135262	325396786	4580013684	302413	Schenker AB	Sweden Warehouse
1124135262	325396787	4580013684	308260	Schenker AB	Sweden Warehouse
1124135286	325396786	4580013765	302413	Schenker AB	Sweden Warehouse
1124135386	325396786	4580013901	302413	Schenker AB	Sweden Warehouse
1124135386	325396787	4580013901	308260	Schenker AB	Sweden Warehouse
1124135472	325396786	4580014016	302413	Schenker AB	Sweden Warehouse
1124135472	325396787	4580014016	308260	Schenker AB	Sweden Warehouse
1124135537	325396786	4580014162	302413	Schenker AB	Sweden Warehouse
1124135537	325396787	4580014162	308260	Schenker AB	Sweden Warehouse

Recommended actions:

1. Visual check of the serial number printed on the regulator body or batch code on the box label (see pictures below).



2. If the date code is one of the serial numbers above in the table:

2.1 Do not use the product

2.2 Contact the distributor or gas company that sent you this safety notice or your local GCE representative for replacement of product.

Instruction for Gas companies & distributors with affected products:

If you are a Gas Company or Distributor:

- Check / confirm products in stock and quarantine all affected products.
- Provide this Field Safety Notice to all of your customers who have received product identified within the scope of this Field Safety Action.
- Notify your local GCE contact to define details of replacement.

Distribution and circulation of this Field Safety Notice

The Field Safety Notice should be passed on to all persons who need to be aware within your organisation or to any organization where the potentially affected products have been supplied. Please consider end users and others within the supply chain in the circulation of this notice.

Maintain awareness of this notice until all required actions have been completed in your organisation.

GCE is committed to providing high quality, safe products. We sincerely apologise for any inconvenience this action may cause you and your operations. If you have any other questions, do not hesitate to contact your local sales representative or any GCE Sales Unit. For local GCE contact information please go to www.gcegroup.com.

For and on behalf of GCE,

Jaromir Stverak
Quality Manager GCE sro